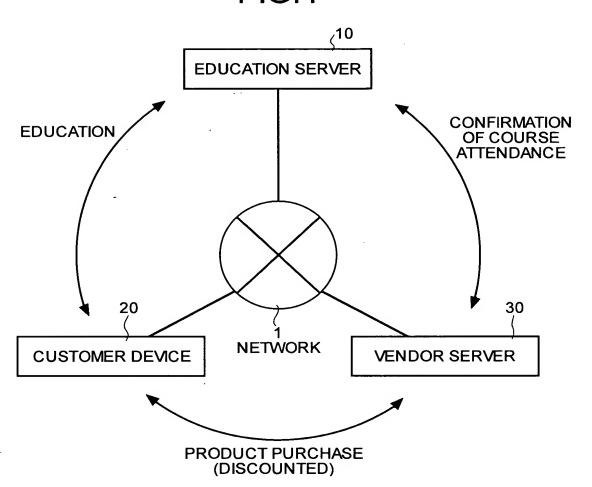
FIG.1



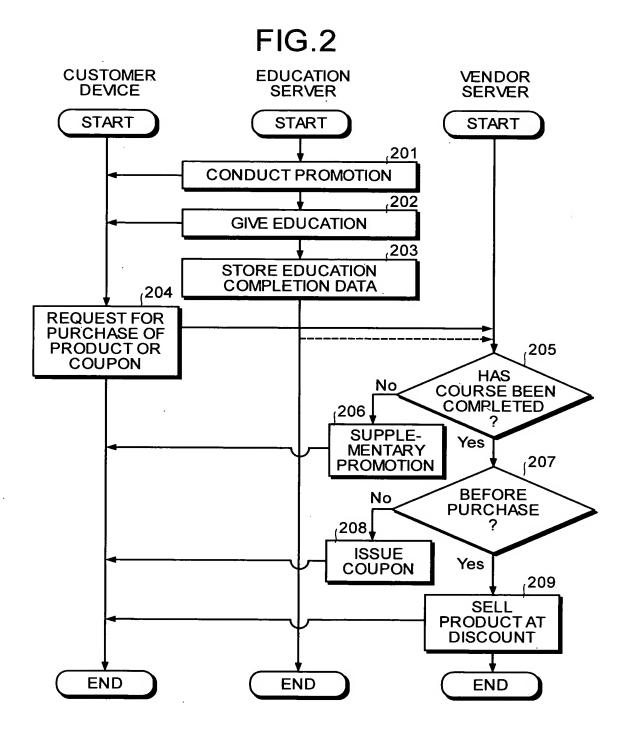


FIG.3

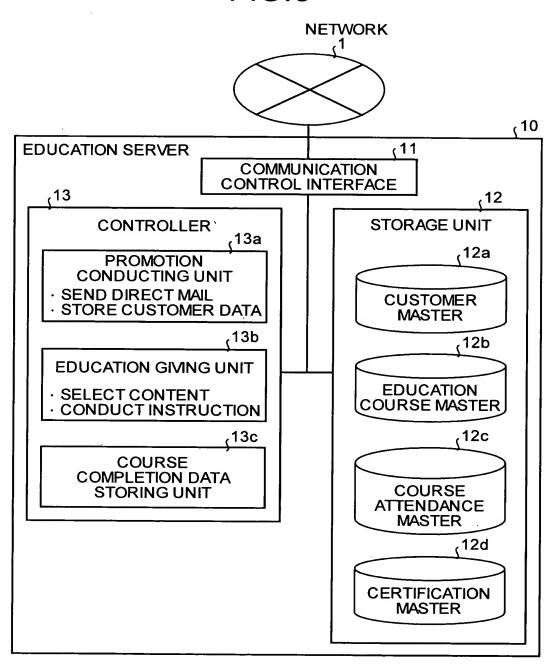


FIG.4A

PERSONAL INFORMATION TABLE

CUSTOMER NO.	NAME	ADDRESS	TELEPHONE NUMBER	DATA OF BIRTH	E-MAIL ADDRESS
A001	TAROU YAMADA	0000	xxxx	xxx	xxx
A002	HANAKO TANAKA	0000	xxxx	xxxx	xxx
A003	JIROU SUZUKI	0000	xxxx	xxxx	xxx
:		·			

FIG.4B

PREFERENCE TABLE

CUSTOMER NO.	PREFERENCE NO.	DETAIL		
A001	P001 INTERNET SHOPPING			
A001	P002	HOUSEHOLD ACCOUNTS MANAGEMENT		
A002	P003	COMPUTER GRAPHICS		
P004		CGI		
:				

FIG.5A

EDUCATION COURSE TABLE

COURSE NO.	COURSE NAME
C001	CONNECTING TO INTERNET FOR THE FIRST TIME
C002	EXCEL FOR BEGINNERS
C003	ELEMENTARYCG
C004	ADVANCED CGI PROGRAMMING
•	

FIG.5B

RECOMMENDED EDUCATION COURSE TABLE

PREFERENCE NO.	DETAIL	COURSE NO.	COURSE NAME
P001	INTERNET SHOPPING	C001	CONNECTING TO INTERNET FOR THE FIRST TIME
P002	HOUSEHOLD ACCOUNTS MANAGEMENT	C002	EXCEL FOR BEGINNERS
P003	COMPUTER GRAPHICS	C003	ELEMENTARYCG
P004	CGI	C004	ADVANCED CGI PROGRAMMING
		•	

FIG.6

COURSE ATTENDANCE TABLE

ENROLL- MENT NO.	CUSTOMER NO.	COURSE NO.	COURSE NAME
J001	A001	C001	CONNECTING TO INTERNET FOR THE FIRST TIME
J002	A001	C002	EXCEL FOR BEGINNERS
J003	A002	C003	ELEMENTARYCG
			·

	STARTING DATE OF COURSE	ENDING DATE OF COURSE	TEST RESULT	COURSE FINISHING FLAG	KEYWORD
~	2003/01/01	2003/02/14	90	1	XxXx
~ ~	2003/01/15	-	-	0	0
	2002/12/20	2003/01/14	50	1	YyYy

FIG.7

CERTIFICATION TABLE

ENROLLMENT NO.	KEYWORD	COMPLETION FLAG	
J001	XxXx	1	
J003	YyYy	0	
•			

FIG.8

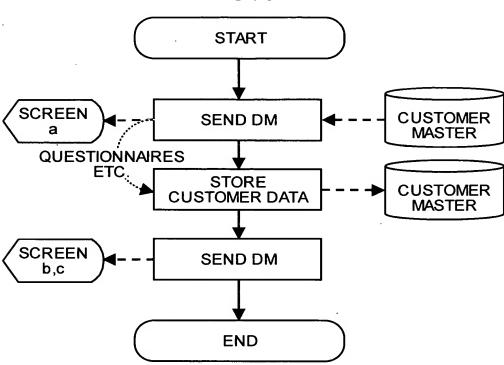
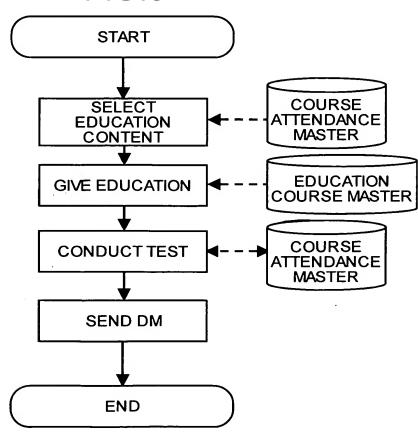
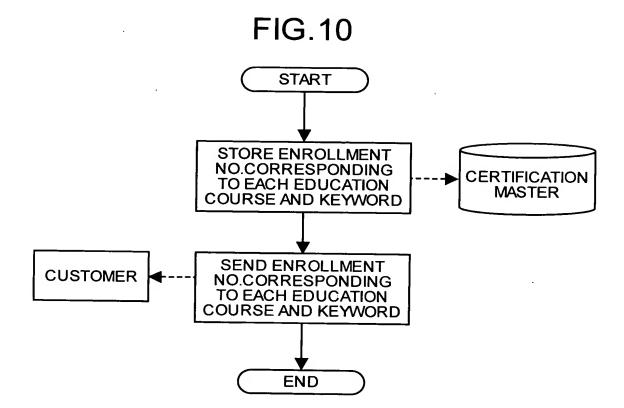


FIG.9





SCREEN a-1

WE ARE AN E-LEARNING AGENCY, CALLED FLM THAT PROVIDES DISTANCE LEARNING COURSES OVER THE INTERNET. WE WOULD LIKE TO INFORM YOU OUR SALES OF PCs.

IF YOU TAKE ONE OF OUR DESIGNATED EDUCATION COURSES AND GET CERTAIN POINTS, YOU CAN PURCHASE PRODUCTS INCLUDING A PC YOU WANT TO BUY AT A DISCOUNT PRICE.

IF YOU ARE CONSIDERING BUYING A PC NOW, PLEASE FILL OUT AND SEND A QUESTIONNAIRE. WE WILL SEND YOU DETAILED INFORMATION ON THE PRODUCTS AVAILABLE AT A DISCOUNT PRICE AND ON OUR EDUCATION COURSES.

CLICK HERE

SCREEN a-2

NAME	
ADDRESS	
TELEPHONE	
DATE OF BIRTH	
VI WOULD LIKE TO LO OINTERNET SHOPPI OHOUSEHOLD ACCO OCOMPUTER GRAPH OADVANCED CGI PR	ING OUNTS MANAGEMENT HICS
SEND	

SCREEN b

DEAR MR. YAMADA,

THANK YOU FOR ANSWERING FLM'S QUESTIONNAIRE. IF YOU TAKE ONE OF THE LISTED COURSES THAT MATCH WITH YOUR PREFERENCE, YOU CAN PURCHASE THE CORRESPONDING PC AT A DISCOUNT PRICE.

WE ARE LOOKING FORWARD TO RECEIVING YOUR APPLICATION.

CLICK HERE

SCREEN c

[EDUCATION COURSE]

- □ CONNECTING TO INTERNET FOR THE FIRST TIME
- **▼PCs TO BE DISCOUNTED**
- -FM NU1500 SAVE UP TO 10,000 YEN
- -FM NU2000 SAVE UP TO 15,000 YEN
- -La 2000

SAVE UP TO 18,000 YEN

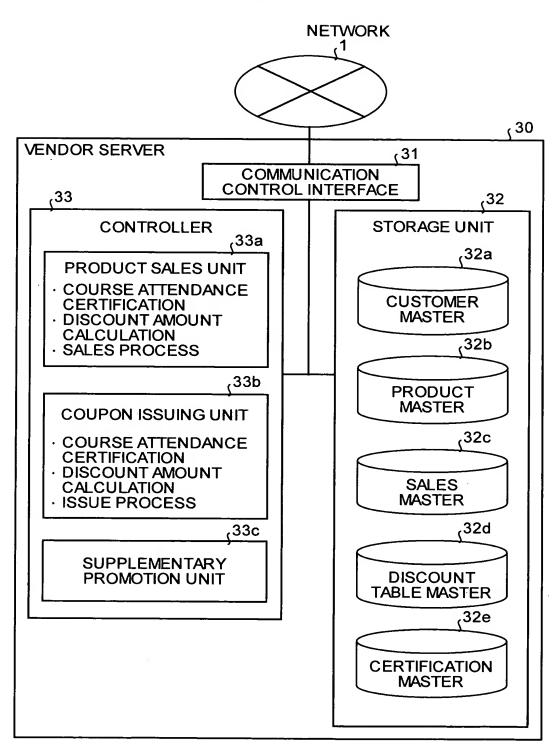
[EDUCATION COURSE]

- **EXCEL FOR BEGINNERS**
- **▼PCs TO BE DISCOUNTED**
- -FM NU1500 SAVE UP TO 8,000 YEN

DISCOUNT AMOUNT WILL BE DETERMINED ACCORDING TO THE RESULT OF THE TEST CONDUCTED AFTER THE COMPLETION OF THE EDUCATION COURSE.

SUBMIT APPLICATION

FIG.13



PERSONAL INFORMATION

CUSTOMER NO.	NAME	ADDRESS	TELEPHONE NUMBER	DATA OF BIRTH	E-MAIL ADDRESS
B001	SABUROU MURAKAMI	0000	xxxx	xxxx	xxxx
B002	KEIKO NAKAMURA	0000	xxxx	xxxx	xxxx
B003	KENGO OYAMA	0000	xxx	xxxx	xxx
:					

FIG.15

PRODUCT TABLE

PRODUCT NO.	MANUFACTURER	PRODUCTNAME	PRICE
S001	FCOMPANY	FM NU1500	180,000
S002	F COMPANY	FM NU2000	250,000
S003	N COMPANY	La 2000	175,000
S004	N COMPANY	La ULTRA2000	225,000
:			·

SALES TABLE

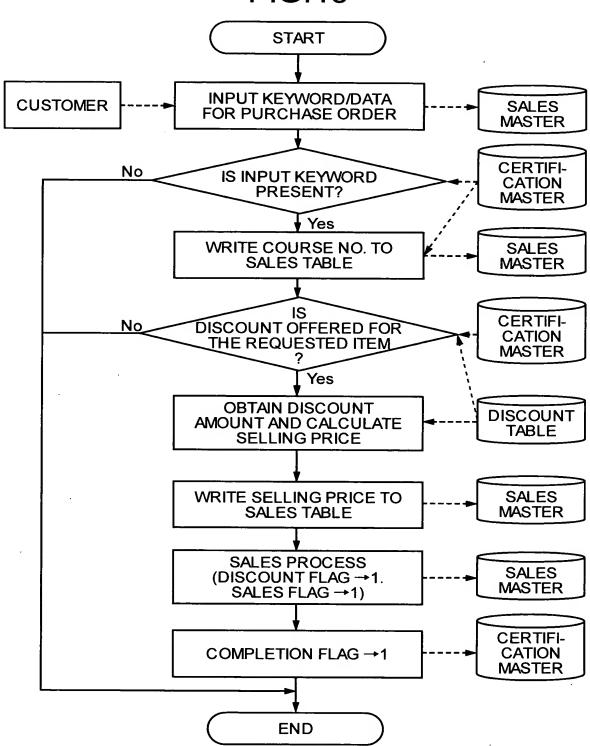
APPLICA- TION NO.	CUSTOMER NO.	ENROLL- MENT NO.	PRODUCT NO.	PRODUCT NAME
H001	B002	J001	S002	FM NU2000
H002	B004	1	S003	La 2000
•				

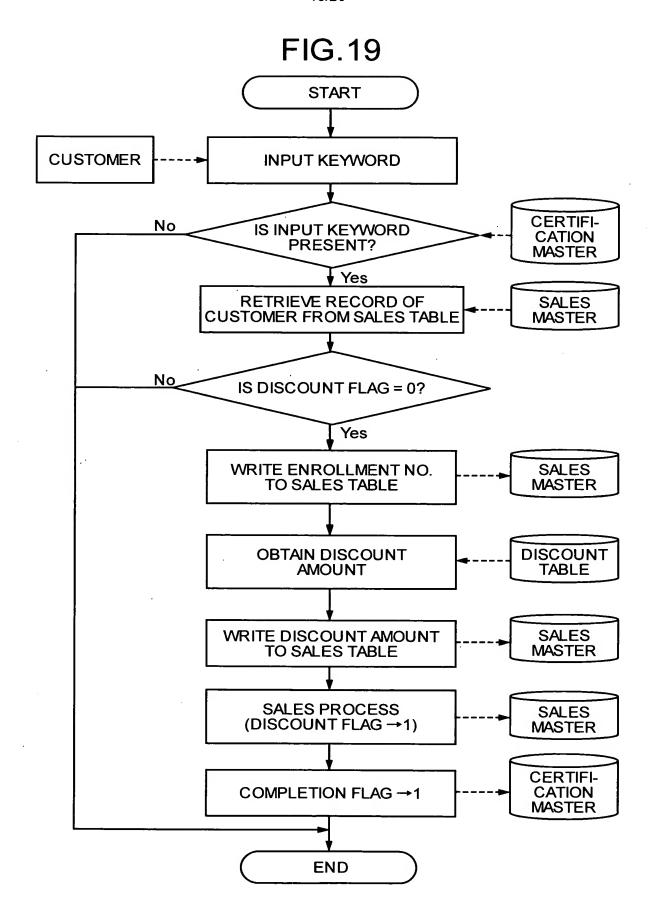
	REGULAR PRICE	SELLING PRICE	AMOUNT OF DISCOUNT	DISCOUNT FLAG	DATE OF SALE	SALES COMPLE- TION FLAG
~	250,000	235,000	15,000	1	2003/03/20	1
~ ~	175,000	175,000	0	0	2003/02/24	0
0	•					

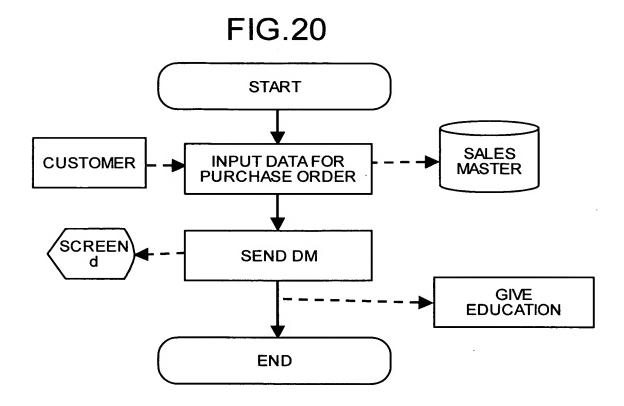
DISCOUNT TABLE

-				
PRODUCT NO.	PRODUCT NAME	COURSE NO.	EDUCATION COURSE NAME	AMOUNT OF DISCOUNT
S001	FM NU1500	C001	CONNECTING TO INTERNET FOR THE FIRST TIME	10,000
		C002	EXCEL FOR BEGINNERS	8,000
S002	FM NU2000	C001	CONNECTING TO INTERNET FOR THE FIRST TIME	15,000
		C003	ELEMENTARYCG	12,000
		C004	ADVANCED CGI PROGRAMMING	20,000
S003	La 2000	C001	CONNECTING TO INTERNET FOR THE FIRST TIME	18,000
		C004	ADVANCED CGI PROGRAMMING	22,000
:				

FIG.18







SCREEN d-1

DEAR MR. OYAMA,

THANK YOU FOR YOUR ORDER FOR "FM NU 1500".

AT THE MOMENT, YOUR ORDER IS PLACED AT A REGULAR PRICE; HOWEVER, IF YOU TAKE ONE OF THE LISTED EDUCATION COURSES PROVIDED BY FLM. YOU CAN GET DISCOUNT PRICE.

WE STRONGLY RECOMMEND YOU TO APPLY FOR THE COURSES.

CLICK HERE



SCREEN d-2

[EDUCATION COURSE]

□ CONNECTING TO INTERNET FOR THE FIRST TIME

TEXCEL FOR BEGINNERS

THE DISCOUNT AMOUNT WILL BE DETERMINED ACCORDING TO THE RESULT OF THE TEST CONDUCTED AFTER THE COMPLETION OF THE **EDUCATION COURSE.**

SUBMIT APPLICATION

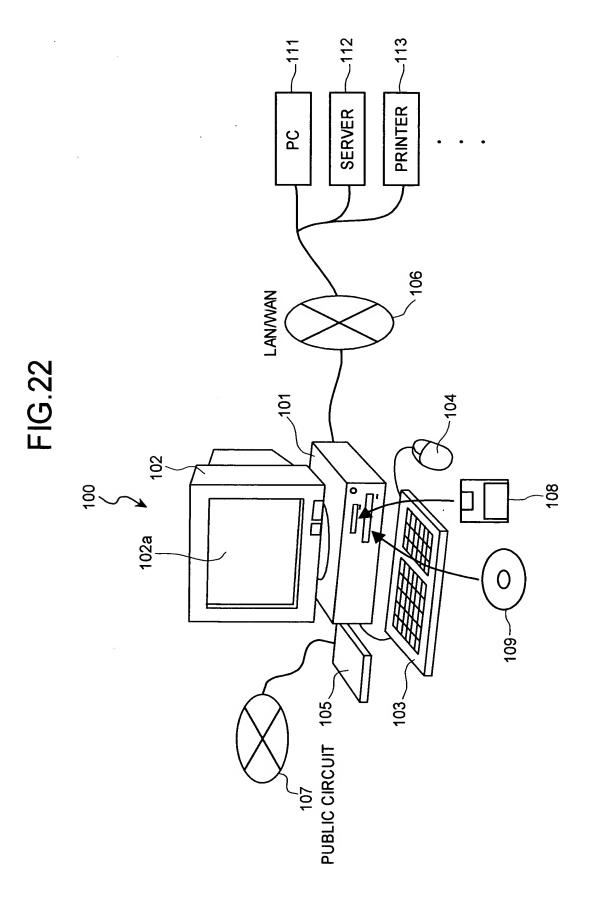


FIG.23

